



April 28, 2020

Jack Dorsey; CEO

Twitter

1355 Market Street, Suite 900

San Francisco, California 94103

Dear Jack,

As parents and Twitter users, we are deeply concerned that Twitter is now the epicenter of online trolls organizing racist, violent, and sexual attacks known as “Zoombombing”. With so much of children’s education now moved online, we are asking you to stop putting our kids at risk and take immediate action to shut down the planning and spreading of this vile abuse.

Twitter is the primary platform for dangerous trolls to plan and brag about “Zoombombing” -- the horrible new trend of strangers crashing Zoom meetings, uninvited, and terrifying participants with everything from racial slurs to unwanted sexual content to death threats. From preschool to highschool, nothing is off limits to them. In recent weeks:

- A hacker calling himself “MoLester” Zoombombed a middle school class in Georgia, showing them intense and frightening pornography.
- Young men Zoombombed a meeting of an all-girls Jewish high school in Long Island yelling “you f***ing Jews” and stripping naked.
- Trolls yelled “nail n*****s to a cross” and played pornography during a Zoom meeting of the Black Student Union at a Chicago area high school.
- A Zoombomber shared pornography with 50 elementary school students in Utah.
- Zoombombers in Chicago took over a mental health seminar for struggling high school athletes to show pornography and a swastika.

This is only the beginning. Schools have just moved online, the popularity of Zoombombing is growing, and platform-facilitated education may continue for many more months in the new school year. If you don’t stop what’s happening on Twitter now, it will get worse.

We request that you help protect children and vulnerable groups, by working to:

- Ban accounts that exist solely to encourage Zoombombing.

- Ban hashtags like #zoomcode, #zoomraid, and #zombomb which allow disruptors to find the codes that get them into private meetings like school classes.
- Assemble a team that works to assess risks posed on and by Twitter to children and enact solutions for safety.
- Implement a zero-tolerance policy for organizing of racist and sexually inappropriate attacks against kids, families, and others on Twitter.

We've been impressed and heartened by your personal financial contributions to Coronavirus relief efforts and we ask that you turn the immense power of Twitter from endangering children, to protecting them.

Thank you for your attention to this urgent matter.

Signed,
8,9015 concerned parents (and counting) around the country

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